

**We are delighted to announce that we are
Opening Our Doors
on
Monday, 17 May.
We can't wait to welcome you back.**

Whilst we are excited to be reopening, our number one commitment remains to the welfare of our community, as we take these first steps together.

We want you to have a wonderful time staying with us and we want to help you do that with confidence. We understand that confidence requires trust. That is why we are sharing with you the range of measures we have put in place. These measures are designed to ensure all our guests can reunite with friends and family, to enjoy spending time together.

[Click link for our Covid19 Response](#)

As we navigate our way out of lockdown, we will be closely monitoring 'Government Guidance' and updating our procedures to the safety of our community. Therefore, I take this opportunity to reassure you the following measures are in place in readiness for our guests long awaited return.

1. **Sanitizing Stations:** Located throughout the hotel.
2. **Track & Trace:** We will require your details upon arrival.
3. **Cleaning:** Enhanced vigorous cleaning procedures are in place throughout the hotel
4. **Room Privacy:** We will be observing your privacy whilst in residence and housekeeping will refrain from entering your room however should you require any amenities; please contact reception and we will deliver and place outside your room
5. **Service Adjustments:** Some of the services you have come to enjoy over the years may be adapted to adhere to stricter hygiene standards.
6. **Masks:** You and our will staff will be wearing masks
Staff Temperature Checks: Regular temperature checks and Covid tests will take place to minimise the risk of spreading the virus.
7. **High Contact Areas:** These will be vigorously cleaned and disinfected.
Menus, Tables & Chairs: Will be cleaned after use
8. **How you can help us:**
 - (a) We would be grateful if you could wear a mask when moving around the hotel.
 - (b) Observe social distancing at all times.
 - (c) If you have Covid symptoms, please stay at home and seek medical advice.

Thank you for your support and commitment to work together to reduce the spread of Covid-19. Your health and safety are of paramount importance to us.